## INTEGRATEDMANAGEMENTSYSTEM (IMS) POLICYATDISPROQUIMA

Since 1974, we have been at the forefront of providing innovative solutions to meet the dynamic needs of pharmaceutical, dietary supplements, personal care, and human & animal nutrition industries.

We are committed to providing products and services that meet and, at times, exceed our customers' expectations by maintaining high quality standards across all processes, from supplier selection to the storage and delivery of our ingredients, ensuring full traceability throughout the supply chain.

Our commitment to excellence is reinforced through compliance not only with legal requirements but also with standards such as **GDP** (Good Distribution Practices), **GMP+**, **GMP EFFCI**, **ISO 9001**, **ISO 14001** and **ISO 22000**, under which we are certified. As further proof of our dedication, we aim to expand our current certifications with **FSSC 22000** planned for 2025.

In addition, we foster a culture of continuous improvement across all levels of our organization, where quality, food safety, environmental protection and food loss and waste are the responsibility of all our team members.

Based on a detailed analysis of our context, we establish strategic objectives and implement continuous monitoring indicators, enabling us to track progress to ensure the level of service and quality our customers expect.

Moreover, we commit to keeping all stakeholders, both internal and external, always informed about the applicable requirements for our products and services.





# **Mission**

#### **Empowering Progress**

Our mission is to deliver **top-notch ingredients that fuel advancements in healthcare and wellness**. Committed to excellence, we strive to streamline the distribution process, ensuring the flow of life science ingredients, reducing loss and waste in the supply chain to meet the evolving needs of our customers and contribute to positive global health outcomes.





### Pioneering Excellence

We envision becoming your partner of reference for life science ingredients, driving industry excellence through our commitment to a quality and food safety culture, continuous improvement, and innovation. Our vision is to be the trusted link connecting our partners and customers across all continents, all while offering them A World of Possibilities.



#### **Values**

#### **Core Essence**

Our core values revolve around **integrity, innovation, and collaboration**. We are committed to upholding the highest standards of quality, safety and ethical conduct, fostering a culture that encourages creativity, integrity, and teamwork to drive our success.